

Ade Alabi

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Professional Summary

Skilled driver with five years of experience driving people around the Lagos Nigeria. Excelled in ensuring passengers always felt safe and comfortable no matter how long the journey would be. Experience in performing routine car maintenance, cleaning a vehicle's interior, and picking up passengers from potentially crowded areas. Exceptional talent with providing customer service and having great time management skills.

Skills

- Effective time management skills to always allow employer to know where I am and update them when I am running behind.
- Excellent customer service to always check in on individuals and ask if there is anything I can do to make trip more enjoyable.
- Extensive knowledge of state vehicle laws.
- Great speaking skills to convey pertinent information to passengers.
- Expertise in database user software to log information at the end of every workday.
- Active listening skills to make customers feel appreciated.

Work Experience

Car Driver

January 2016 – Present

- Follow all state regulations while operating a vehicle.
- Conduct routine maintenance, such as checking oil levels and inspecting tire pressure.
- Pick up passengers from a variety of locations and always ask for their level of satisfaction after a ride.
- Communicate with dispatchers to inform them of whenever a passenger is about to be picked up.
- Provide information to passengers about things to do in the local area.

Taxi Driver

March 2014 – January 2016

- Collected fares from passengers once they arrived at destination.
- Frequently assisted individuals with special needs get in and out of the taxicab.
- Recorded information on every passenger, including name, time of pick up, time of drop off, and total duration of trip.
- Tested taxis at the warehouse and performed routine maintenance in house, which ended up saving the company over \$3,000 in repair costs annually.

Bus Driver

September 2012 – March 2014

- Handled passenger emergencies, including one instance where an individual had a medical emergency, requiring an emergency stop-off at the local hospital.
- Answered all questions passengers had about the bus schedule.
- Maintained proper ventilation throughout trips to ensure passengers' comfort.
- Reported delays to dispatch so they could update the bus schedule accordingly.

Education

Driver's License

Updated December 2016

Lagos Nigeria DMV

Lagos Nigeria

Passed an 80 hour taxi school course to become fully accredited

Hobbies and Interests

When I am not working, I enjoy learning new recipes and making them for my family. In fact, a passion for cooking is something I occasionally bring up to passengers who express an interest. We will swap recipes over the course of the trip, and it becomes a much more pleasant driving experience for everyone involved.